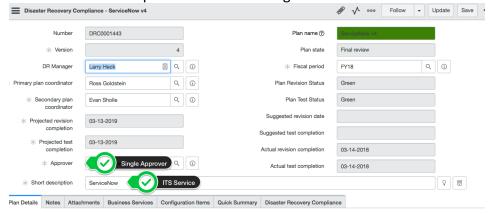
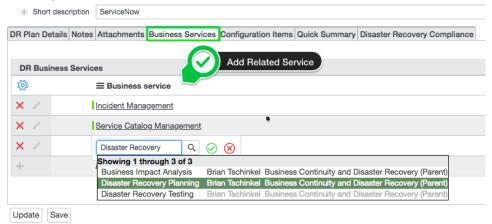


What's new in the ServiceNow Disaster Recovery management application

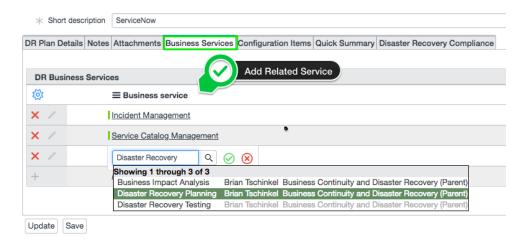
- Main Form
 - o "Approver" field: designated approver of DR plan/test
 - "Short Description" field: describing the ITS service



- New Sections (Middle of the form)
 - Business Services: Confirm or enter established Business Service related to the plan **



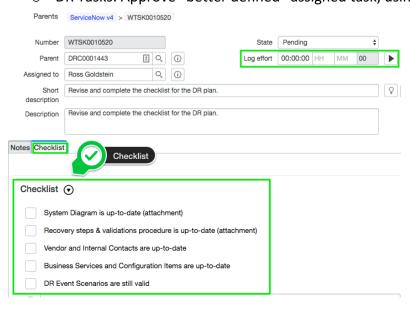
 Configuration Items: Confirm or enter established Configuration Item(s) related to the plan **



- New Related List (Bottom of the form)
 - Change Requests: Identify the CAB request to retest ITS service **
 - DR Approvals:
 - Approval for Revising plan date and Testing date
 - Approvals for Testing task and Revising plan task by plan approver
 - Approval for Final review by the DR admins



- Total Logged Efforts: Account for time spent on testing and updating DR plans **
- DR Tasks: Approve "better defined" assigned task, using "Checklist" **



** Performed by Plan Owner