Welcome to
Weill Cornell Medicine

Once appointed as a voluntary faculty member at WCM, you will be given a Center-Wide ID (CWID, pronounced "seaweed") as part of your onboarding. Your CWID and password is used to log into systems and applications at both WCM and NYP.

Visit **identity.weill.cornell.edu** to activate your CWID; access to the personal email address on file with Faculty Affairs is required to activate your account.

Training & Compliance

Please complete our required HIPAA training (**its.weill.cornell.edu/hipaa**) and High-Risk Data Attestation (**attest.weill.cornell.edu**) within 45 days of your appointment. Recertification is annually required as warranted by institutional policy.

All WCM staff are expected to comply with the Individual Responsibilities section in **ITS Policy 11.15 - Password Policy & Guidelines**. These include, but are not limited to: not sharing passwords with anyone (not even tech support) or writing them down, using strong passphrases that meet policy requirements, and never allowing others to use a computer or session where someone else may use their account, knowingly or unknowingly.

About Us

The Information Technologies & Services (ITS) department provides comprehensive IT infrastructure and service to support education, research, and clinical care.

Please contact us for IT assistance:

Online Support
support@med.cornell.edu or
myhelpdesk.med.cornell.edu
Send tickets & questions 24/7

By Phone
212-746-4878 *(6-GURU)*
Available 24/7

In-Person
The SMARTDesk offers walk-up or appointment-based IT support for staff and students. Make an appointment at **wcmc.simplybook.me**.
Mondays & Thursdays from 9 am - 5 pm

Website
its.weill.cornell.edu

NYP Information Services Help
NYP IS handles hospital applications and services, including Epic support.
212-746-4357
nypres.service-now.com

Weill Cornell Medicine
Information Technologies & Services

IT Services for Voluntary Faculty

A guide to IT services for teaching and administration

its.weill.cornell.edu/faculty

Useful Links

Security, Identity & Access

WCM Directory

- directory.weill.cornell.edu

Professional Headshots for Profiles

- externalaffairs.weill.cornell.edu/services/photo

myApps Remote Access (requires Duo)

- myapps.weill.cornell.edu

Duo Multi-Factor Authentication

- duo.weill.cornell.edu

Software Licensing

Scientific Software Hub*

- softwarehub.weill.cornell.edu

Major Portals

WCM Central

- wcmcentral.weill.cornell.edu

Weill Business Gateway

- wbg.weill.cornell.edu

Weill Research Gateway

- wrg.weill.cornell.edu

WCM Events Calendar

- events.weill.cornell.edu

Teaching & Presentations

Instructional Design Resources

- its.weill.cornell.edu/tilt

Brand Center Templates

- brand.weill.cornell.edu

Poll Everywhere Audience Response System

- polleverywhere.com

WCM Here! Event Check-In App

- its.weill.cornell.edu/wcmhere

* Software requiring a chargeback for licensing costs may only be paid via departmental funds; please contact your Departmental or Divisional Administrator to coordinate payment. Voluntary faculty are typically not eligible for other non-scientific software licensed for use by WCM faculty and staff.

Important Tools

Email & Office 365

- **Email**: Office 365 access needs to be activated by your Department or Division Administrator. Once activated, visit **O365.weill.cornell.edu**. **Note that patient communications should always be done through Epic**.

- **Microsoft Office**: Download the full suite of Office applications by logging into your O365 account and selecting the **Install and more** button on your dashboard.

- **Mobile Device Support**: Self-register your mobile device at **its.weill.cornell.edu/mobileregister** to access our secure WCMC wireless network.

Teaching & Education Tech

- **Jenzabar & Canvas**: These are WCM's systems to facilitate medical and graduate education courses. For undergraduate medical education courses, the Registrar will send you a survey to enable access. For graduate education, the Registrar and Graduate School will grant access and connect you to the appropriate courses.

Clinical

- **Epic**: Read-only access is available; broader access is provided on a case-by-case basis. Contact your Department Administrator for access.

Faculty Profiles

- **weillcornell.org**: Your profile is available on WCM's unified patient care website. Profiles are generated from faculty appointment data and can only be modified with help from Faculty Affairs at **646-962-8770**.

- **VIVO**: Your researcher networking profile is at **vivo.weill.cornell.edu**. VIVO profiles detail faculty rank, publications, and educational background. Voluntary research profiles are generated from faculty appointment data and may be edited in VIVO.

Library Services

- **Journals & Databases**: Access libraryresources from off-campus via EZProxy at **library.weill.cornell.edu**. Limited to voluntary faculty only; non-faculty in your practice will not receive access.

- **Interlibrary Loan**: Request items via Illiad; more info at **library.weill.cornell.edu**.

- **Mobile Apps:** Access free clinical and research apps at **library.weill.cornell.edu**.