Function or Tile	Change/issue description	Workaround	Related KB or Screenshot
WBG Dashboard	Your WBG Dashboard will no longer have any of the customized tiles and groups you may have created, including BI Reports. You will need to re- create these customizations after the upgrade.	If you need to reference your pre- upgrade WBG Dashboard to view your previous tiles, groups, and BI Reports, the old system will be available for one month via myApps. (To access the old WBG, login to myApps and click the icon <b>Old Weill Business Gateway</b> . This icon should be used to view customizations.)	Customizing your WBG Experience

	Business Intelligence (BI) Reports				
Function or Tile	Change/issue description	Workaround	Related KB or Screenshot		
BI Reports	The steps for accessing BI Reports (BI Launch Pad and BI Portal) have changed.	<ul> <li>You can access all BI reports via the App Finder.</li> <li>To access BI Launch Pad Reports click Catalog. To access BI Portal Reports click User Menu.</li> <li>Note: The search within WBG will not find individual BI Portal Reports unless the individual report is pinned as a tile. To search for BI Portal Reports, use the search functionality under User Menu.</li> </ul>	KB: How to Execute BI Reports BI Launch Pad Reports: Catalog User Menu Catalog User Menu All BI Launchpad 3 MSA Billing Asset Accounting Space Inventory	ne  App Finder	

			BI Portal Reports: A Weill Cornell Medicine App Finder Catalog User Menu 2 BI Reports & Purchasing 3 Purchasing Reports A Purchasing 3 Purchasing Reports A Purchasing 3 Personnel Administration Reports A Purchasing 4 Grants Management Reports A Purchasing 6 Catalog User Menu 2 BI Reports & Purchasing 3 BI Reports & Purchasing 4 BI Reports & Purchasing 6 BI Report 8 BI Report 8
			Asset Accounting Reports     >       Benefits Reports     >       General Ledger Reports     >
BI Reports	We have renamed the BI Launch Pad tiles.	To access the new tile-based BI Launch Pad click the <b>BI Launch Pad Reports</b> tile. The non tile-based BI Launch Pad is also available via a tile named Old BI Launch Pad.	Catalog     User Menu       BI Launchpad     BI Launch Pad Reports       State     State
Analysis for Excel BI Reports	<b>PC users:</b> To execute Analysis for Excel Reports without myApps	PC users	How to download software from BigFix in Windows

	you should install the Analysis for Excel client. <b>Mac users</b> : Continue to use <u>myApps</u> to execute Analysis for Excel reports	<ul> <li>New York: Install the Analysis for Excel client using IBM BigFix. (See KB)</li> <li>To access Analysis for Excel outside the WCMC network, you need to use VPN (Cisco AnyConnect).</li> <li>Qatar: Install the Analysis for Excel client using this <u>box link</u>. After you install, restart your computer.</li> </ul>	
Analysis for Excel BI Reports	When you launch an Analysis for Excel Report for the first time after the upgrade, you may see a new pop-up window at the bottom of your screen.	If the pop-up appears, click "Always open files of this type" to launch the report, and to prevent the pop-up from appearing in the future.	KB: How to launch an Analysis for Excel Report
BI Portal Reports	After the upgrade, if you execute a report that has already been migrated to our new reports in BI Launch Pad, you'll see a banner appear on the report screen with details about the BI Report migration.	For more information on the BI report migration read this <u>news article.</u>	In March 2020, this version of report will be retired. A corresponding Web Intelligence/Analysis for Excel is currently available within BI Launch Pad If you have saved this report as a BI Favorite, please recreate it by saving the Webi/AFE version of the report as a BI Favorite. The existing BI Favorites will not be available after March 2020. If you need further assistance, please reach out to ITS Support at <support@med.cornell.edu.> Asset List Last</support@med.cornell.edu.>

Transactions through Sap Web Interface tile	While performing a transaction using any t-code through the SAP Web Interface tile, you may not be able to export spreadsheets to your local hard drive.	Check the box next to "Save a copy to the native file system."	Choose a file to save					□ ×
			Z:\ <b>Z:</b> \	Name	Date Modified           12/17/2019, 2:00:51 PM	Type application/vnd.openxm	Size 43 KB	
			File Name: Save as type:	Excel (	RT.XLSX *.XLSX) a copy to the native file system.		✔ Choose	✓ X Cancel