| Function or<br>Tile | Change/issue description                                                                                                                                                                                 | Workaround                                                                                                                                                                                                                                                                                                                           | Related KB or Screenshot        |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| WBG<br>Dashboard    | Your WBG Dashboard will no longer have any<br>of the customized tiles and groups you may<br>have created, including BI Reports. You will<br>need to re-create these customizations after<br>the upgrade. | If you need to reference your pre-upgrade WBG Dashboard to view your<br>previous tiles, groups, and BI Reports, the old system will be available for<br>one month via myApps. (To access the old WBG, login to myApps and click<br>the icon <b>Old Weill Business Gateway</b> . This icon should be used to view<br>customizations.) | Customizing your WBG Experience |

| Functions             |                                                                   |                                                                                                                                                  |                          |  |
|-----------------------|-------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--|
| Function or<br>Tile   | Change/issue description                                          | Workaround                                                                                                                                       | Related KB or Screenshot |  |
| eForms,<br>Purchasing | You cannot upload an attachment if the file name contains commas. | Make sure that your attachment file name does not contain commas.<br>E.g. Cab_receipt_12,17,2019 (incorrect)<br>Cab_receipt_12-17-2019 (correct) |                          |  |

| System<br>Access<br>(GRC) | You may not be able to see the scroll bar on the GRC screen. | Reduce the magnification to 60% to view the scroll bar. | Bottom Scroll Bar Side Scroll Bar<br>Side Scroll Bar<br>→ □ ×<br>→ □ ×                                                                                                                                                                                                                                                                                                                                                                                |
|---------------------------|--------------------------------------------------------------|---------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (GRC)                     |                                                              |                                                         | 8       Image: Control Medici Agrate Request: Ste       Q       Q       Image: Control Medici Agrate Request: Ste         9       Select Request proceeding, please complete the required form(s) available below based on your request type. The completed form(s) should be afra       NY Departmental Requests         NY Central Requests       WRG Access Request       Image: Control Medici Agrate Requests         VY Central Requests       VY Central Requests       Image: Control Medici Agrate Requests |

| Functions              |                                                                                                                                                                                                |                                                                                                                                                                                                                                         |                                      |  |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|--|
| System Access<br>(GRC) | If you are using Google Chrome to access<br>System Access the scroll bar may not appear.                                                                                                       | Use IE or Firefox for best results.                                                                                                                                                                                                     |                                      |  |
| System Access<br>(GRC) | The attachment button is moving from the left side of the screen to the right side of the screen.                                                                                              |                                                                                                                                                                                                                                         | Attachments                          |  |
| Benefits               | An additional click is required to access the appropriate Benefits transaction.                                                                                                                | <ol> <li>Click the <b>Benefits tile</b> on the<br/>homepage.</li> <li>Click the <b>Benefits link</b> on the<br/>Employee Self Service screen.</li> <li>Click the link for the transaction.</li> </ol>                                   |                                      |  |
| Benefits               | <b>Users with Enrollment access</b> : If you add or edit dependent. and/or life beneficiary information, the updates are not immediately displayed on the page, but they are saving correctly. | The dependent and/or life beneficiary<br>updates you made will be visible as you<br>move on to the next steps of<br>enrollment. You must add<br>dependents/life beneficiaries to the<br>relevant plans before saving the<br>enrollment. |                                      |  |
| Personnel Actions      | WBG users with direct reports:<br>The icon for Position requisition/Employee<br>Termination in the Personnel Actions tile is not<br>displaying correctly.                                      | While the icon appears broken, it does<br>not affect functionality. To access the<br>employee record, click the Position ID<br>number.                                                                                                  | Display: Positions Data: All Reports |  |

| Leave Requests | Partial day Leave Requests are displaying<br>incorrectly in employee's view of My Requests.<br>Before the upgrade the time stamp displayed<br>the hours of the Leave Request. After the<br>upgrade, the date is shown twice. | No workaround is necessary. The Leave<br>Request is still being recorded correctly.                                       | Nov 18, 2019<br>Home Leave 5<br>Hours<br>Nov 18, 2019 Sent<br>- Nov 18, 2019<br>The Leave details list show<br>the Date twice, earlier the<br>Time stamp was shown as<br>below -<br>09:00 AM - 02:00 PM | Home Leave<br>Monday, November 18, 2019<br>9:00 AM - 2:00 PM<br>C_QURA270000 QT - UNIT Research Research: leave<br>Nov 6, 2019, 2:45:34 PM |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| Pay Statement  | The Print button is not visible in Pay Statement when using Safari.                                                                                                                                                          | If you need to print your pay statement,<br>access it using Chrome, Firefox, IE or<br>another browser that is not Safari. |                                                                                                                                                                                                         |                                                                                                                                            |